

Job Description

JOB TITLE: Telecommunications Analyst IV

DEPARTMENT: IT/Technical Services

EMPLOYEE TYPE: Full-time Employee

JOB DESCRIPTION

A: Purpose and Scope

Telecommunications Analysts are responsible for supporting all data and voice telecommunications including Network Security and Voice over IP.

B. Responsibilities

- Systems configuration and deployment
- Systems design and specifications
- Network diagram and documentation
- Problem management and resolution
- Use of appropriate tools/utilities
- Project management
- Written and oral communications
- After-hour and weekend availability
- Work without supervision
- Light travel

C. Organization Relationships

Reports to Technical Services Manager

JOB REQUIREMENTS

A. Education and Training

High school diploma required.

College degree preferred.

Training in Windows operating systems and TCP/IP communications.

Minimum CCNA Required, CCNP preferred.

B. Technical Requirements

- Installs, tests, troubleshoots, and maintains telecommunications-based hardware and software products
- Implements and maintains Voice over IP
- Knowledge of T-1, T-3, PRI, Frame and MPLS
- Wireless technologies
- Intrusion Detection and Threat Vulnerability management
- Knowledge of trouble shooting and management tools
- Develops and maintains systems documentation
- Problems resolution, including ownership through resolution
- Coordinates hardware and software updates from vendors
- Assists other Systems Administrators and Service Desk staff as required

C. Experience

Minimum five (5) years technical experience. Exposure to following:

- Windows NT/2000/XP Workstation
- Solarwinds Orion Network Performance Monitor
- Netflow Collection
- Visio
- Service provider interaction
- EIGRP, BGP, and RIP
- Policy Based Routing
- TCP/IP communications and troubleshooting
- DNS, DHCP, WINS, and Active Directory
- Client VPN and Dial-up networking
- LAN-to-LAN VPN
- Cisco Call Manager
- Cisco Switches, Routers and Firewalls

Qualified candidates may respond

Either by fax: (713) 646-1417 or e-mail: careers@paalp.com

Please reference: TELECOMMUNICATIONS ANALYST

Equal Opportunity Employer